HELIOSUM ®
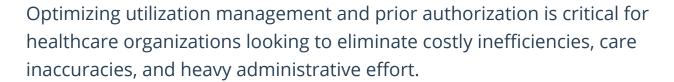
Unlock faster, more accurate utilization management for better care planning and delivery

Optimizing utilization management and prior authorization is critical for healthcare organizations looking to eliminate costly inefficiencies, care inaccuracies, and heavy administrative effort.

Historically, utilization management and care management have been separate disciplines with separate data and tools. This siloed approach has often led to costly inefficiencies and errors, heavy administrative effort, slower care delivery, and poor member experiences.

That's why HELIOS**um** unifies and aligns providers, care managers, and utilization management teams in one place, enabling quick cross-team collaboration with real-time data transparency.

Intelligent workflows, 360-degree member views, and a configurable rules engine plus automations help teams work faster, and more accurately, driving faster authorizations that speed up the delivery of care and help alleviate burnout and stress for utilization management staff, care teams, and providers.

DRIVE EFFICIENCY, TIMELINESS & ACCURACY

✓ **Auto-approvals and auto-determination timelines** accelerate authorizations, speeding the delivery of member services

✓ **Electronic automated prior authorization** removes friction between payers and providers, to enable more accurate billing, fewer claim denials, and faster reimbursement

✓ **Automated creation of member timelines** speeds up intake and eliminates human error associated with manual data entry

✓ **An automated triage process identifies and addresses high-priority authorizations** for improved patient care and satisfaction

✓ **Streamline utilization reviews, appeals, and grievances** to deliver time savings and care delivery improvements

✓ **Efficient data management** decreases the administrative burden and risk of human error

✓ **Pre-built UM pathways based on industry best practices** streamline authorizations and take the guesswork out of the equation for UM team members

✓ **Access to evidence-based clinical guidelines and care decision support resources**

✓ **Real-time data and insights dashboards** track grievances, appeals, approvals, denials, and more

See how HELIOS**um** could help you ensure members get the clinically-indicated services, prescriptions, or products they need, when they need them. **Scan the QR code or** **click here** **to access a quick video overview.**